

**On questions below please indicate one of the following:**

- 1) Strongly Agree
- 2) Agree
- 3) Neutral
- 4) Disagree
- 5) Strongly Disagree

Please add any additional comments you feel would be key to continued Quality Service.

**1. About Marsh and Marsh People**

**Rating**

**COMMENTS**

- Marsh Metrology Technicians and Office Staff are courteous. [ ] \_\_\_\_\_
- All Marsh Metrology Calibration Services are familiar to us [ ] \_\_\_\_\_

**2. Marsh Customer Services**

- Accounting communications; ie. Invoices are clear and fair. [ ] \_\_\_\_\_
- Marsh Metrology Technician was on-time on site. [ ] \_\_\_\_\_
- Marsh Metrology Technician adhered to our company's Safety policy. [ ] \_\_\_\_\_

**3. Marsh Services**

- Calibration Services: reliable and competent [ ] \_\_\_\_\_
- Complies to International Standard 17025 [ ] \_\_\_\_\_
- Copy of Accreditation and Scope sent to us [ ] \_\_\_\_\_

**Company:** \_\_\_\_\_

**Contact Name:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Phone:** \_\_\_\_\_

**Fax:** \_\_\_\_\_

**Email:** \_\_\_\_\_

**Please return by mail or fax attention Ramona Bake, or  
Email: [ramona.bake@marshmetrology.com](mailto:ramona.bake@marshmetrology.com)**